



JOIN YOUR UNION TODAY

The union is all of us working together for a better life.

The Finance Sector Union (FSU) represents all of us who work in the banking, finance and insurance industries. The Union ensures fair treatment in the workplace – this is one of the key reasons why we join.

Unions are Australia's biggest social justice movement. We are the movement that won Medicare, superannuation, the minimum wage, leave entitlements, the eight hour day, weekends, paid parental leave, and overtime pay. These were won by union members who were determined to pass on better working conditions to future generations.

What does our union do?

The FSU promotes, improves and protects the working conditions and entitlements of its members.

On a bigger scale, your union:

- Represents members in workplace and industry-wide negotiations with employers and employer organisations to improve your life at work;
- Provides information to members about their employment rights;
- Advocates to state and federal government about issues that are

important to members and their families around employment;

- Publicises to members and to the community the issues we care about, and proposals to address their concerns;
- Provides members and their families with access to great discounts on a wide range of goods and services.

Being a part of the FSU means building together

By joining with your colleagues in the FSU, you are building a better workplace. When you are a member, the FSU will help you with leave, pay, breaks, targets, workloads or other workplace issues including:

- Assistance with issues at work about your performance and targets;
- Advice if you are asked to do things in your job that you're not sure about;
- Help with your particular questions about rights or obligations at work.

Got questions?

For more information about how and what our union can do, check out: www.fsunion.org.au



Authorised by Julia Angrisano, National Secretary June 2017

DIRECT DEBIT REQUEST SERVICE AGREEMENT

OUR COMMITMENT TO YOU

This document outlines our service commitment to you, in respect of Direct Debit Request (DDR) arrangements made between the Finance Sector Union of Australia and you. It sets out your rights, our commitment to you and your responsibilities to us together with where you should go for assistance.

INITIAL TERMS OF AGREEMENT

In terms of the Direct Debit Request arrangements made between us and signed by you, we undertake to periodically debit your nominated account for an amount for your union membership subscription.

DRAWING ARRANGEMENTS

The first drawing under this Direct Debit arrangement will occur within 14 days of receipt in our office.

If any drawing falls due on a non business day, it will be debited to your account on the nearest business day to usual drawing days.

We will give you at least 14 days notice through union publications when changes to the initial terms of agreements are made. This will state any other changes to the initial terms, i.e. subscription amount.

If your drawing is dishonoured by your financial institution you will be advised by phone or in writing within 7 days of the drawing.

If you wish to discuss any changes to the initial terms, please contact FSU on 1300 366 378 or contact us by email: membership@fsunion.org.au.

YOUR RIGHTS

If you want to make changes to the drawing arrangements, all changes must be advised in writing.

Changes may include:
Altering the schedule, or
Cancelling the DDR or
Suspending the DDR whilst on unpaid leave.

ENQUIRIES

Direct all enquiries to us, rather than to your financial institution, and these should be made at least 7 working days prior to the next scheduled drawing date. All communication addressed to us should include your membership number.

All personal customer information held by us will be kept confidential except that information provided to our financial institution to initiate the drawing to your nominated account.

DISPUTES

If you believe that a drawing has been initiated incorrectly, we encourage you to take the matter up directly with us by contacting FSU on 1300 366 378 or by email: membership@fsunion.org.au.

If you do not receive a satisfactory response from us to your dispute, contact your financial institution which will respond to you with an answer to your claim:

- within 7 business days (for claims lodged within 12 months of the disputed drawing); OR
- within 30 business days (for claims lodged more than 12 months after the disputed drawing).

You will receive a refund of the drawing amount if we cannot substantiate the reason for the drawing.

YOUR COMMITMENT TO US

It is your responsibility to ensure that:

- your nominated account can accept direct debits (your financial institution can confirm this);
- there is sufficient cleared funds in your nominated account on the drawing date;
- you advise us if the nominated account is transferred or closed; and
- you advise us if you leave the Finance Industry.

Finance Sector Union

Phone: 1300 366 378

Fax: 1300 307 943

Email: membership@fsunion.org.au

www.fsunion.org.au

Member Rights Centre: 1300 366 378 (8am-6pm EST Mon-Fri)

Toll Free Fax: 1300 307 943

Email: fsuinfo@fsunion.org.au

PLEASE PRINT CLEARLY - If you have any questions please call 1300 366 378

HOW TO COMPLETE THIS FORM

- Fill in your personal details in Section A.
- All applicants must sign Section B.
- All applicants complete and sign Section C choosing your preferred payment method.
- Return by fax 1300 307 943, scan and email to fsuinfo@fsunion.org.au or post to **Finance Sector Union, Reply Paid 9893** in your capital city.

Introduced by:

FSU OFFICE USE ONLY

Date processed

Membership No.

A YOUR DETAILS

NAME

Title Surname Given name Preferred name Date of birth (D D M M Y Y Y Y)

Are you of Aboriginal or Torres Islander origin? Yes No

EMAIL

Home Work

PHONE

Home Work Mobile

HOME ADDRESS

Street Suburb State Postcode

WORK DETAILS

Employer name Department/Branch

JOB DETAILS

Job title Job grade Date joined employer (D D M M Y Y Y Y)

WORK ADDRESS

Level/Street Suburb State Postcode

EMPLOYMENT BASIS (please tick the appropriate rate below)

- | | | | | | |
|---|---|-------------------|----------------------|------------------------|--------------------|
| <input type="checkbox"/> 30 hours or more per week | \$23.84 per fortnight* (incl. GST) | \$51.65 per month | \$154.94 per quarter | \$309.88 per half-year | \$619.75 per annum |
| <input type="checkbox"/> 21 hours to less than 30 hours per week | \$18.09 per fortnight* (incl. GST) | \$39.18 per month | \$117.55 per quarter | \$235.10 per half-year | \$470.21 per annum |
| <input type="checkbox"/> Less than 21 hours per week | \$12.28 per fortnight* (incl. GST) | \$26.61 per month | \$79.83 per quarter | \$159.66 per half-year | \$319.32 per annum |
| <input type="checkbox"/> Indigenous Traineeship Rate | \$6.14 per fortnight* (incl. GST) | \$13.31 per month | \$39.91 per quarter | \$79.82 per half-year | \$159.64 per annum |

Traineeship or Supported Wage (50% of the full rate above if applicable. Please also indicate hours worked by ticking above)

➔ Traineeship Provider _____ Traineeship Finish Date _____

Are you Permanent: Yes No Are you Full Time: Yes No *MEMBERSHIP FEES SUBJECT TO CHANGE BY NATIONAL CONFERENCE

B JOIN FSU

The Fair Work (Registered Organisations) Act 2009 requires the Union to inform applicants that the National Conference determines the annual membership subscription rate and may, from time to time, require members to pay a levy or levies not exceeding \$50.00 pa. In accordance with Chapter 6, Part 3, s.174 of the Act, a written notice of resignation from membership of the Union takes effect: (a) where the member ceases to be eligible to become a member of the Union (i) on the day which the (written) notice is received by the Union; or (ii) on the day specified in the notice, which is a day not earlier than the day when the members ceases to be eligible to become a member; whichever is later; or (b) in any other case: at the end of two weeks, or such shorter period as is specified in the rules of the organisation, after the notice is received by the organisation; or (ii) on the days specified in the notice; whichever is latter.

If you work in Queensland, you are also eligible for membership of the Finance Sector Union of Australia, Queensland Branch. The following application and resignation details apply to you.

The Queensland Industrial Relations Act 1999 provides that membership of the Finance Sector Union of Australia, Queensland Branch, Industrial Union of Employees, may be terminated if the member duly gives notification in writing of the member's resignation. Resignation will take effect if the notice states a day or time after the notice is given when the resignation takes effect, on the day or time, or otherwise, when the notice is given.

If you work in New South Wales or the Australian Capital Territory, you are also eligible for membership of the Finance Sector Union of Australia, NSW Branch. The following application and resignation details apply to you.

The New South Wales Industrial Relations Act 1996 provides that membership of the Finance Sector Union of Australia, NSW Branch, may be terminated if the member duly gives notification in writing of the member's resignation. Resignation will take effect if the notice states a day or time after the notice is given when the resignation takes effect, on the day or time, or otherwise, when the notice is given.

Members are liable to pay all dues and levies outstanding at the effective date of resignation.

I wish to become a member of the Finance Sector Union of Australia, and the Finance Sector Union of Australia NSW Branch or the Finance Sector Union of Australia Queensland Branch where eligible, and undertake to abide by their Rules.

Signature _____ Date _____

C PAYMENT OPTIONS

DIRECT DEBIT REQUEST

Customer's Authority I/We _____
(Surname or Company/Business Name) (Given names or ABN)

authorise the **Finance Sector Union** (the User) (User ID number **032444**) to arrange through BECS for funds to be debited from my/our account at the financial institution identified below and as prescribed below.

This authorisation is to remain in force in accordance with the terms described in the Service Agreement.

I/We understand and acknowledge that:

- The Financial Institution may, in its absolute discretion, determine the order of priority of the payment by it of any moneys pursuant to this Request or any authority or mandate.
- The Financial Institution may, in its absolute discretion, at any time by notice in writing to me/us, terminate this Request as to future debits.
- The User may, by prior arrangement and advice to me/us, vary the amount or frequency of future debits.

Signature _____ Date _____

2nd Signature (if required) _____ Date _____

(If joint account all signatures may be required)

Details of account to be debited _____
Name of the Financial Institution

Account name _____

BSB number _____ Account number _____

Bank / Credit Union accounts are debited fortnightly

CREDIT CARD

Credit Card details Mastercard Visa

Card number _____

Name on card _____

Expiry date ____/____ (Credit Cards are debited on 1st, 8th, 16th or 23rd business day of month)

Signature of cardholder

Frequency: Monthly Quarterly Half Yearly Yearly